

Services provided on the IDD

HCBS waiver include:

- Assistive Services
- Day Services
- Financial Management Services (FMS)
- Enhanced Care Services
- Personal Care Services; either self-directed or agency directed
- Residential Services
- Sleep Cycle Supports
- Specialized Medical Care
- Supportive Employment
- Targeted Case Management (TCM)
- Wellness Monitoring

You have the right to change providers at any time.

Persons with developmental disabilities, who have met the state criteria and are found eligible for services by the CDDO Eligibility Coordinator, may receive services, **if funding is available.**

For easy access to information about services for persons with developmental disabilities in Cherokee, Crawford, Labette & Montgomery counties, call and ask to speak to CDDO Eligibility Coordinator, Lori Hinman

(877) 391-4066
(620) 605-1383—cell phone
Fax (620) 717-4168

lori.hinman@cddosek.org

CDDO of SEK

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Questions to Consider when Choosing a Provider

What is a CDDO?

The Kansas Department of Aging & Disability Services (KDADS) has designated a Community Developmental Disability Organization (CDDO) for every area of the state to help coordinate services and support for persons with developmental disabilities. CDDO of Southeast KS is the CDDO for Cherokee, Crawford, Labette & Montgomery counties.

With one phone call to the CDDO of SEK, you can obtain information about services for persons with developmental disabilities. You can request information and applications.

Once eligibility is determined, you can choose a TCM provider. Once **funding** for services is available, you can choose your provider(s).

Inside are some questions to consider when interviewing prospective home & community based service

Choosing Service Providers

You may have questions about choosing the right service provider, as it can be a difficult choice. When looking for services, there are some things that may help you move through the process.

- * Prepare questions before you go.
- * Take notes so you can refer back to them and compare service providers
- * Take a trusted friend or family member. This may help provide perspective when making a decision.



Sample questions

What are your services?

- * How long does it take to begin services?
Is there a waiting list for your services?
- * How will I or my family participate in planning services?
- * Is there a charge for services?
- * How are complaints/concerns/grievances handled?
- * What are your agency's strengths?
- * Who can I contact if I have more questions?

Choosing a TCM

Just like choosing a service provider, choosing a Targeted Case Manager (TCM) can be difficult. It's important to be prepared before you go.



Sample questions

- * What is the average number of people on a TCM caseload?
- * Do I get to choose the TCM or does the agency assign someone? Can I meet with the TCM before a choice is made?
- * How is this service paid for? Will there be a cost?
- * What specific types of training does the TCM receive?
- * If my TCM is unavailable for an extended period of time, will someone else cover for them?
- * What on-going communication can I expect from my TCM?
- * If I call and leave a message, how soon could I expect a return call?
- * Do you have a lot of TCM turnover?
- * Who can I contact if I have more questions?

Choosing an FMS

When choosing a Financial Management Service (FMS) provider, there are several things to determine when making a choice.



Sample questions

- * Do you help me find workers or am I solely responsible for finding them?
- * What is the rate of pay for individuals that go through your agency?
- * How often do workers get paid and how do they receive their checks?
- * Do you provide benefits for workers?
- * What is the process to refer a new worker?
- * Do you complete background checks for the workers I chose? What background checks do you run?
- * Do you take out taxes?
- * Do you provide any training to my chosen workers?

All these questions are just suggestions. Feel free to ask any others you may have.